

Sole Books and Wild Soccer USA, Inc. Return & Exchange policy

You can return new, unused merchandise in the original packaging within 15 days of the purchase date for a full refund. Unfortunately we can't offer a refund after 15 days. Please contact us: sales@wildsoccerbunch.com for authorization number.

While we seek perfection, we occasionally make mistakes. If we made an error with your order, we apologize for the inconvenience and we'll cover the return shipping costs. If, however, your return is not due to a fulfillment error, you are responsible for the return shipping costs (includes delivery refusal).

Exchange

If you received a defective item and need to exchange it for the same item, please contact us within 15 days of original purchase date to request a replacement: sales@wildsoccerbunch.com. If you need to exchange an apparel item to a different size, please contact us to receive an authorization number: sales@wildsoccerbunch.com. A \$9.99 shipping fee will apply.

Changes and Cancellations

If you'd like to cancel or change your order, please e-mail us as soon as possible: sales@wildsoccerbunch.com. We'll do everything we can to accommodate your request.

Please bear in mind that our dedicated fulfillment team committed to get orders on their way quickly and efficiently. Therefore, we cannot change or cancel an order once it has entered the shipping process.

Please note: If you cancel an item that qualified you for a promotion or special deal, you may no longer receive that discount or promotion.

Books/ Book & Ball Combo/ Apparel, shipping time for U.S. Deliveries

Fulfilled & Shipped within 3 to 5 business days, pending payment authorization and verification. No P.O. boxes or APO, FPO, or DPO.

Shipping for Alaska, Hawaii & U.S.

We offer standard shipping (fulfilled & shipped within 3-5 days) for orders sent to Alaska, Hawaii & U.S..

Shipping Carriers

It's our discretion to choose the shipping carrier. We work with U.S. Postal Service (USPS), UPS or FedEx.